

Library Processes/Services & Collaboration

What Library processes/services impact students' success at UM-Helena? Which other departments collaborate on this process?

Process/Service	Collaborators	Collaborators	Collaborators
COLLECTIONS			
Book Collection	Faculty/Advisors	Business Office	Bookstore
Electronic Collection	Mansfield Library	Montana Lib Netwk	Webmaster
Checkout items from collection	Mansfield Library	IT	Business Office
SERVICES			
Reference Service	Faculty		
Library Instruction	Faculty	IT	
Interlibrary Loan	Montana Libraries		
Reserves	Faculty		
SPECIAL SERVICES			
Test Proctoring	Faculty		
Document Exchange	Faculty		
Microsoft Office for Students	IT	Bookstore	
Journal Subscriptions	Faculty	Business Office	Maintenance
FACILITIES			
Study Space 8:30 am – 8:30 pm	Financial Aid workstudy		
Internet Access/Computers	IT		
Student Copier	Business Office	Maintenance	
Exhibits	PR & Info Exp	Artists	
Awareness	Info Express	Marketing	