

## **Library Services Program Goals 2008 - 2009**

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\* Action for improvement identified in Assessment Reports 2007- 2008

### **Goal 1:** **STUDENT SUCCESS**

**To provide library services, resources and an environment that help students succeed in reaching their goals.**

#### **Objectives:**

#### **1.2 Provide transition services for students from application through graduation.**

**Maintain consistent level of service to students by improving ability of all staff to assist library users.**

Action: Conduct focused two hour training for new library work study staff by October 2008.\*

Action: Complete a revision of *Work Study Resource Manual* by November 2008.

#### **1.3 Develop and evaluate quality educational programs.**

**Develop and evaluate quality educational programs that improve the ability of students to independently search for and evaluate information.**

Action: In collaboration with General Education Department, create a credit class on Library Research Skills by May 2009.

#### **1.4 Increase access to student resource areas for the varying student populations.**

**To increase access to information for our students and the community, focusing on subjects of programs and degrees offered by the College.**

Action: Trial weekend hours for post mid-term weeks in fall and spring semesters.\*

Action: Increase awareness among faculty of using Reserve collections as a tool for serving their students by sending email or note to all faculty once a semester.\*

Action: Survey students and faculty on providing services to the Airport Campus by December 2008.\*

Action: Formulate proposal on Library Services for Airport Campus by February 2009.\*

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**Goal 2:**  
**CONNECT WITH COMMUNITY**

To create an attractive, inviting library environment for use by UM-Helena students and the community.

**Objectives:**

**2.2 Create communication avenues with the surrounding community.**

**Be available to school and larger community by maintaining consistent staffing of library.**

- Action: By May 2009, identify and request budget for adequately furnishing new space with group seating and study areas.
- Action: Limit the time the library is left un-staffed to less than one hour per month through more effective and comprehensive scheduling of work study staffing of front desk throughout both semesters.\*
- Action: Desk will be staffed by professional or technical staff at least 80% of non-evening hours by restricting committee attendance to times of double staffing.\*

**2.5 Foster faculty, staff, and student involvement in community organizations and events.**

**Provide cultural opportunities in the library for the college and the community.**

- Action: Schedule at least two graphic exhibits each semester.\*
- Action: Advertise at least two library exhibits in the local press.\*
- Action: By May 2009 participate in at least one community wide cultural activity in partnership with another organization or library.

**Provide services to faculty that facilitate instruction and create opportunities for students and instructors to interface with the library.**

- Action: Conduct survey of faculty satisfaction with library services by February 2009.\*

**Goal 3:**  
**CREATE ACCESS**

To expand availability of library resources.

**Objectives:**

**3.1 Develop alternative delivery methods for courses and degree obtainment including distance learning, evening and weekend offerings and collaboration with other educational institutions to enhance access to higher education.**

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**Work toward integrating library resources into weekend, online and distance learning coursework.**

Action: By December 2008, meet with online instructors to identify one strategy for increasing awareness of library resources among our online students.

**Foster independence in students in their ability to use the library and its resources effectively.**

Action: By May 2009, establish area in library for display of information and handouts on using library resources and improving library skills.\*

**Goal 4:**  
**DEVELOP RESOURCES**

**To improve the library’s collection and services in support of offering quality programs at UM-Helena.**

**Objectives:**

**4.1 Improve (technological) infrastructure and services.**

**Solicit and respond to faculty requests for library materials.**

Action: Request purchase suggestions from all faculty, including adjuncts, by December 2008.

Action: Purchase and catalog all requested items within 31 days of receiving request.

**Target specific purchases to support instruction in the Nursing programs.**

Action: Acquire and catalog new instructional materials for Nursing program as identified in spring collection assessment by December 2008.\*

**Target Business/Accounting collection for weeding and updating of materials.**

Action: By May 2009, weed Dewey Decimal 346, 330-339, 657-659 collections with advice from Business/Accounting Faculty and add titles based on faculty input.\*

**Monitor growth of the collection.**

Action: Monitor growth of electronic resource offerings.

Action: Monitor items ordered, cataloged and deleted from collection in relation to FTEs on a semester basis.

Action: By May 2009, increase growth of the collection from .38 to .60 items per FTE each semester.

**4.7 Support the excellence and growth of college faculty and staff members through professional development programs.**

Action: By May 2009 will seek institutional funding for Library Technician to attend state or national library conference.\*

Action: The Librarian will attend at least on CE session or professional conference by July 1, 2009.\*

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Action: At least one workshop on library resources, research, or information literacy will be offered to faculty by May 2009.\*

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